

# Highlands Medical Center Visitation Guidelines

## Entering our facilities

- Persons 16 years of age or older may enter with a valid ID. Persons under 16 must enter with an adult.
- You must be free of any fever, cough, shortness of breath and not been diagnosed or exposed to an infectious illness.
- Check in and out at facility entrances. If visiting a patient with isolation precautions, also check-in with the nurse's station before entering the patient room.

## To keep you informed

- When a patient is admitted, a point of contact and communication plan will be set with a family member or support person (16 years of age or older). Daily updates will be provided to the point of contact, if requested.
- Virtual visitation is available.
- The patient will provide a password for identification so communication can take place between hospital staff and family members.

<b>General Inpatients</b>	2 persons
<b>ICU Patients</b>	2 persons during visiting hours
<b>Emergency Room</b>	2 designated persons at bedside; 1 designated person in all other treatment and waiting areas ( <i>exception: waiting room overcrowding</i> )
<b>Pre-Op &amp; Surgery</b>	1 person may assist patient to Pre-Op
<b>Labor &amp; Delivery</b>	2 visitors; No minor siblings are allowed.
<b>Postpartum</b>	4 visitors; Minor siblings may visit for limited visitation. No minor siblings are allowed overnight.

## ICU Visiting and Call-in Times

Visiting and call in time are open *except* from 6-8am and 6-8pm.

*\*Staff shall reserve the right to restrict visitor the opportunity to enter unit if non-compliance of the above criteria persists. In addition, staff shall be able to adjust guidelines to accommodate for compassionate care and end-of-life situations.*

